

User Manual v. 1.0 https://www.pammeal.de

pamMeal.de User Manual version 1.0

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# https://www.pammeal.de



pamMeal.de is a German online store which help you find and place online orders with the near-by restaurants, the name, the logo and the design derived from an idea to help child-hood and children with certain disabilities or health problems to recover and live a normal live, thus with each order placed on pamMeal.de part of the order money is going to organizations which take care of children.

pamMeal.de is available as web application and restaurant tellers for now, and soon we will develop a mobile application for mobile users to be able to place online orders with their phone devices, but the design is fully mobile friendly thus you can place orders from mobile device with simple and easy steps.

To start ordering from pamMeal.de we highly recommend that you register a user account in our platform in order to benefit from the built-in services in the platform such as pamPoints and pamPay.

For each order you place in pamMeal.de you will receive pamPoints, the pamPoints can be converted to pamCredits internally and used inside the platform to pay online orders.

payCredits are the cash-back you receive when placing orders in pamMeal.de and could be used to pay the orders in different restaurants.

With each order you place in pamMeal.de 0.5% of the transaction amount is going to help the childhood and children with health problems all around the world, the ratio might be increased if the project will succeed in the future.



https://www.pammeal.de

People can place orders with pamMeal.de without the need to be registered in the system, but as soon as the cache and session variables are deleted, the user will not be able to see the transaction history and other information like notifications and pamPoints, or benefit from the pamCredits internally and buy giftcards etc.

## To register with pamMeal.de

1) open https://www.pammeal.de/login , click on login



2) choose the way you want to login (either by google, facebook, phone number or email)

PamMeal.de User login Choose your login option		
G	CONTINUE WITH GOOGLE	
Ŧ	CONTINUE WITH FACEBOOK	
	CONTINUE WITH EMAIL	
	CONTINUE WITH PHONE NUMBER	
By signing	g up, you agree to our Terms and Conditions &	

- 3) follow the instructions and you are done.
- 4) we will not ask you for extra information, all what we want to know if your personal and billing information to deliver the food to your place
- 5) After choosing the way to login, open your profile and complete setting up your account



### https://www.pammeal.de

			Billing Information	
	My Profile Logged in as: mach.16.08.2019@gmail.com Last login: 2022-03-26 01:41:23	Address	Enter your address here	
	m	Street	Ludwig-Richter-Straße	
		Hause nb.	70	
Email	mach.16.08.2019@gmail.com			
Fullname	mee march	City	Recklinghausen	
amaric		Country	Germany	
Phone	017660846645			
Language	English German	Region	NRW	
		PLZ	45659	
	SAVE			SAVE

The personal and billing information are useful information to make any online order with pamMeal.de, so instead of filling these information in every order you place in the platform you will be able to use auto-fill feature in the checkout form.

complete your	order on pamMeal.de   Tranasaction amount: €31.	Please fill all the fields correctly. Name	Phone	
Please fill all the fields correctly.	Please fill all the fields correctly.		Enter your phone	
Address		Delivery type	Estimated Delivery Time	
Search for your address		Delivery	ASAP (02:20)	
		Payment method	Pay with	
Street	Hause number	CASH		
Enter your street	Enter your hause number	E-Mail	Floor	
City	Country	Optional	Optional	
Enter your city	Enter your city Enter your country			
Region	Region Postal code			
Enter your region	Enter your region 45659			
Lize Billing information from my profi		Use Personal information from my profil	Use Personal information from my profile	
		lam a company and have a coupon.		
Confirm address				
			Complete your order	

Ordering food from pamMeal.de could be accomplished in few simple steps.

### 1) Search restaurants in your area by using your Postal code



2) Select your desire restaurant.



https://www.pammeal.de

<image/>	All restaurant			
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99599 (cited. Pizzabritchen mit Vegetaria Vegetarison (# 8000-)         9777) (Fräuderbeitter focktorisuur Eutrop         9779) (Fräuderbeitter Picce 20.7 Alletivit         9779) (Fräuderbeitter P	A Real And			6x (101) Margherita Mavi
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9798) Aloli <ul> <li>Ack Eros</li> <li>Proceto.7</li> <li>Image: Proceto and the second s</li></ul>	Allergy A1 (9596) Gef, Pizzabrötchen mit Vegetaria Vegetarisch (# 560ce)	Aletay: A1-C-1-2-3-11-15	200	6x (101) Margherita Mozi G 50 @ 6 <b>+</b>
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5) Checkout your order by filling the personal and billing information in the forms, and select the payment method you prefer whether you want cash-on-delivery, pay with pamPay Credits

1900

Delivery Charge

GO TO CHECKOUT

Total

6) Wait for you food to come home, or run to pick it up from restaurant.

Re-order food using previous orders

em Salar und Remo, lade belegt

nusprige Baguettes

reOrder?rcs.id=F1D/H85H5UV

1) Open my orders (<u>https://www.pammeal.de/myorders</u>)

(151) Schinken Baguette



### https://www.pammeal.de

# Active orders

#1 (Current)

Order id: RSLF32

Claudios pizzeria

check order

# Past orders (0)

Restaurant: All restaurants

- 2) Locate the order you want to re-order
- 3) Click on re-order
- 4) Choose the item you want to add to the basket from the opened ordered.
- 5) Uncheck unneeded items from order before proceeding to checkout.
- 6) Add / remove extra items from the basket.
- 7) checkout your order

Checking or claiming messing pamPoints

1) open my points (https://www.pammeal.de/pampoint)

2) if you have unclaimed points you will be asked to claim these messing points and adding it to your balance.

Buy a giftcard from pamMeal.de

1) Open giftcard page (<u>https://www.pammeal.de/giftcard</u>)



https://www.pammeal.de

My Giftcards	Buy Giftcards			
My giftcare	ds(0)			
		MACH	You don not have any giftcard.	
Buy a giftcard by clid	king over "Buy giftcard" button	above		
To use a giftcard, ope The siftcards can be	In pamPay credit page and sele used internally in the system to	ct giftcard as payment meth	od for pamCredits	
If you receive a giftca use pamCredits as p	ard, simply use the giftcard seria	I# and "use code" in pamPa	y Credits page to charge your accoun	t, place an order with any of the available restaurants, on checkout
If you don not have to from you to choose to	he enough pamCredits, you will the way to pay the remaining m	I be asked to choose a secon oney, either as paypal paym	ndary payment menthod to complete ent or as cash-on-delivery.	the order so the system will deduct your pamCredits and request
If you want to send th	he giftcard to a friend, just dow	nload and share the pdf		

## 2) click on Buy giftcard

3) fill the needed information ie. The name of the person who will receive the giftcard, the needed amount, and the passCode or useCode (security code to be used when using the giftcard)

4) Complete the paypal order inorder to have the giftcard.

5) The giftcard will be used in pamMeal.de with the online orders.

To use a giftcard simply open pamPay link (<u>https://www.pammeal.de/pampay</u>)

습 Add pamPoints				
Select one of the options below	to add credit to your account.			
Select Options	Giftcard V			
Write down the giftcard serial number (unique value), passcode and amount. You can use the giftcard one time, the serial number, passcode and amount are mandatory fields.				
Giftcard pass code				
Giftcard amount €				
0				
	Proceed			

1) Fill the giftcard information as requested in the form

2) click on use giftcard

3) after using the giftcard you will receive pamCredits with the same amount of the giftcard and it will be added to the existent pamPay balance which you have

4) Make an order with any of the available restaurants, and during the checkout choose pay with pamPay.

5) Do not worry if you don't have enough pamCredits to complete the order, the system allows you to do partial payments so your pamPay credits will be deducted and you will be asked to choose secondary payment method (Cash-on-delivery or paypal) to pay the remaining money.

To convert pamPoints to pamCredits



https://www.pammeal.de

### 1) open <a href="https://www.pammeal.de/pampay">https://www.pammeal.de/pampay</a>

습 Add pamPoints					
Select one of the options below t	o add credit to your account.				
Select Options convert pamPoints ~					
Convert your collected pamPe	Convert your collected pamPoints to pamCredits				
points to convert  converting 1 out of 1 points					
Proceed					

- 2) make sure you are logged in to system
- 3) choose convert pampoint to pamcredits option
- 4) select the points you want to convert to pamCredits
- 5) after completing the steps you will have the pamCredits available in your balance.

bamPay	
vailable Credit	
€0	
Fasy way to pay	
Instructions	
Credit your acco	unt with balance either by using one of the paypal available payment methods, or by using vouchers and gift cards
Use your pamCre during the check	edits while purchasing foods online from any of the available store in our platform, use the >> pay with pamCredits <- out of your transaction.
With each transa	ction in our system, you are winning pamPoints, you can convert the pamPoints to pamCredits.
Each 1 pamCredi pamMeal.de	t worse €1, but not each pamPoint worse 1 pamCredit, the pamPoints are free, you can win it by ordering from
Still having doub	ts? pamCredit is a currency, a virtual euro currency in our system and it is a supported payment method as well by all

### How to buy pamCredits

1) open <a href="https://www.pammeal.de/pampay">https://www.pammeal.de/pampay</a>

습 Add pamPoints					
Select one of the options be	ow to add credit to your	r account.			
Select Options	Select Options Paypal ~				
This transaction is subject to from your paypal account. pamCredit amount	paypal fees, (0.35 cent +	$\cdot$ 2.49% of the paid amount) ie. to get 100 pamCredits, €102.84 will be debit	:s		
0					
		Proceed			

- 2) select payPal as option
- 3) choose the pamCredits amount you want to add to your balance
- 4) complete your paypal transaction to have the credits in your balance.



# To add a review

1) For each order you place in our platform you can add a review

Active orders	
#1 (Current)	Order id: RSLF32
Claudios pizzeria	check order
Past orders (1)	
Restaurant: All restaurants	
<b>#1</b> 2022-03-23 10:07:01 Claudios pizzeria Comment: Price: €2   items: 2 Paid by: PAYPAL	Order id: QCFL47
Add review	Reorder

2) Please behave as possible as you can with your comments.

- 3) Open my orders (https://www.pammeal.de/myorders)
- 4) Click on add review
- 5) set the ranking and place your comment and your name
- 6) You are allowed to add a review on a transaction only for 48 hours after placing the order.

### To check pamPoints available balance

1) Open <u>https://www.pammeal.de/pampoints</u>

vaila	ble Points
1	
Free r	noney collected as cashback
Instru	ictions
used v	time you make an online order from pammeal.ge you will receive pamPoints, the pamPoints can be converted to pamCredits ar with the online orders.
pamP	oints has expiry date of 6 months, so make sure you convert it to pamCredits before it vanish.
The p	amPoints gained will vary between transactions, and the more you order the more you make points.
The te	chnical team will always make update and benificial use of pamPoints, so keep an eye.
	Convert namPoints to namCredits



# If you have a restaurant and you want to join us

1) From <a href="https://www.pammeal.de">https://www.pammeal.de</a> roll down in the page and click on "lets go"



2) Or open the direct link <u>https://www.pammeal.de/partners</u>

	Sign up today, add your shop	
	Business Name	
	Field cannot be blank	
	Email address	
	Field cannot be blank	
Join pamMeal.de today	Owner name	
Follow the steps in order to register your restaurant in our system.	Field cannot be blank	
Our technical team will validate your information	Phone	
and contact you as soon as possible	Field cannot be blank	
Make sure your information are correct, otherwise	Tax number	
your data will be deleted.	Field cannot be blank	
ANISON	Next	

- 3) Fill the form and submit the info.
- 4) We will review your data and contact you as soon as possible.

If you are a company, you can register your company and benefit from daily coupons

- 1) Open <a href="https://www.pammeal.de/corporate">https://www.pammeal.de/corporate</a>
- 2) Choose whether you want to generate a coupon or you want to register your company



3) Follow the steps and it is done.



If you have any question, do not hesitate to contact us. We are happy to discuss any idea with you.

Thank you for spending the time in reading our user manual.

pamMeal.de Team