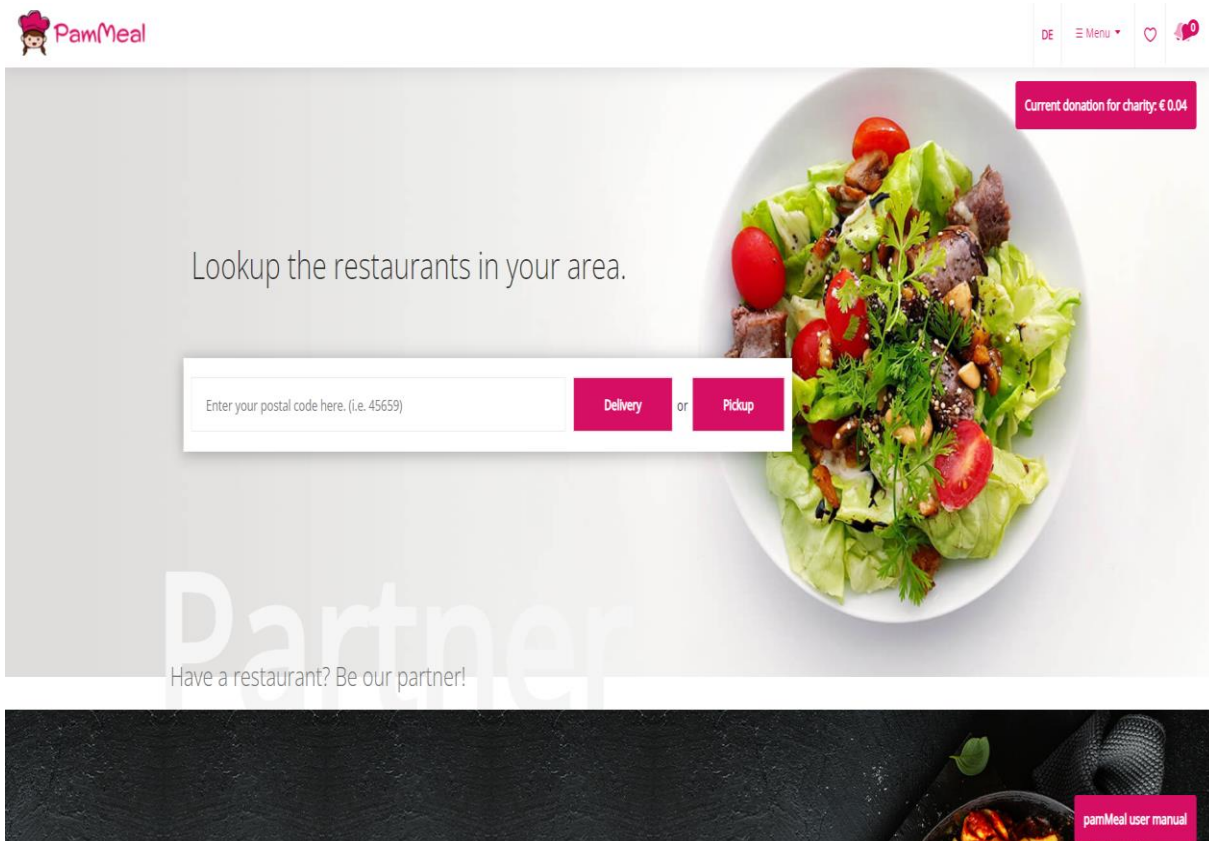


pamMeal.de User Manual version 1.0

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pamMeal.de is a German online store which help you find and place online orders with the near-by restaurants, the name, the logo and the design derived from an idea to help child-hood and children with certain disabilities or health problems to recover and live a normal live, thus with each order placed on pamMeal.de part of the order money is going to organizations which take care of children.

pamMeal.de is available as web application and restaurant tellers for now, and soon we will develop a mobile application for mobile users to be able to place online orders with their phone devices, but the design is fully mobile friendly thus you can place orders from mobile device with simple and easy steps.

To start ordering from pamMeal.de we highly recommend that you register a user account in our platform in order to benefit from the built-in services in the platform such as pamPoints and pamPay.

For each order you place in pamMeal.de you will receive pamPoints, the pamPoints can be converted to pamCredits internally and used inside the platform to pay online orders.

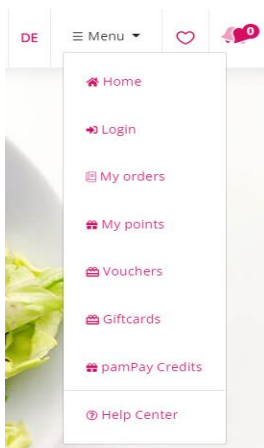
payCredits are the cash-back you receive when placing orders in pamMeal.de and could be used to pay the orders in different restaurants.

With each order you place in pamMeal.de 0.5% of the transaction amount is going to help the childhood and children with health problems all around the world, the ratio might be increased if the project will succeed in the future.

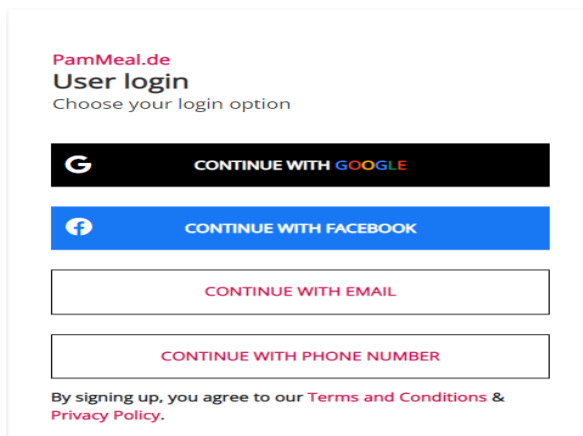
People can place orders with pamMeal.de without the need to be registered in the system, but as soon as the cache and session variables are deleted, the user will not be able to see the transaction history and other information like notifications and pamPoints, or benefit from the pamCredits internally and buy giftcards etc.

To register with pamMeal.de

- 1) open <https://www.pammeal.de/login> , click on login



- 2) choose the way you want to login (either by google, facebook, phone number or email)



- 3) follow the instructions and you are done.
- 4) we will not ask you for extra information, all what we want to know is your personal and billing information to deliver the food to your place
- 5) After choosing the way to login, open your profile and complete setting up your account

My Profile

Logged in as: mach.16.08.2019@gmail.com
Last login: 2022-03-26 01:41:23

m

Email

Fullname

Phone

Language English
German

SAVE

Billing Information

Address

Street

Hause nb.

City

Country

Region

PLZ

SAVE

The personal and billing information are useful information to make any online order with pamMeal.de, so instead of filling these information in every order you place in the platform you will be able to use auto-fill feature in the checkout form.

complete your order on pamMeal.de | Transaction amount: €31.

Please fill all the fields correctly.

Address

Search for your address

Street **Hause number**

City **Country**

Region **Postal code**

Use Billing information from my profile ←

Confirm address

Please fill all the fields correctly.

Name **Phone**

Delivery type **Estimated Delivery Time**

Payment method **Pay with**

E-Mail **Floor**

Comment

Use Personal information from my profile ←

I am a company and have a coupon.

Complete your order

Ordering food from pamMeal.de could be accomplished in few simple steps.

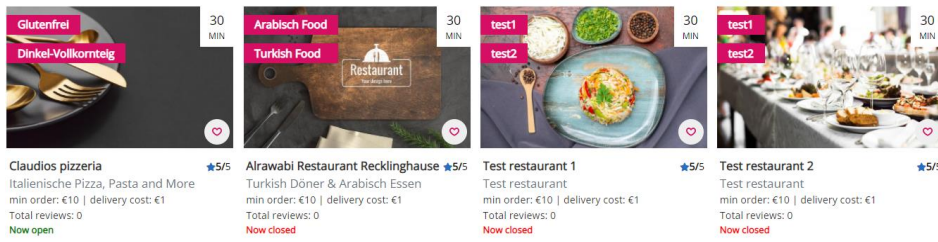
- 1) Search restaurants in your area by using your Postal code

Lookup the restaurants in your area.

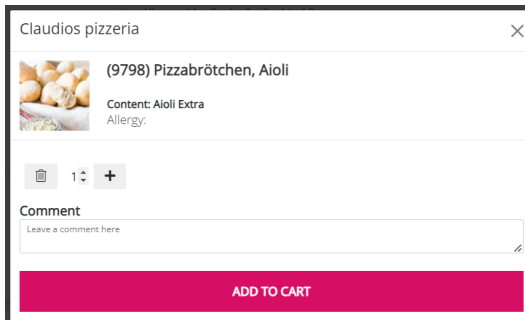
Delivery
or
Pickup

- 2) Select your desire restaurant.

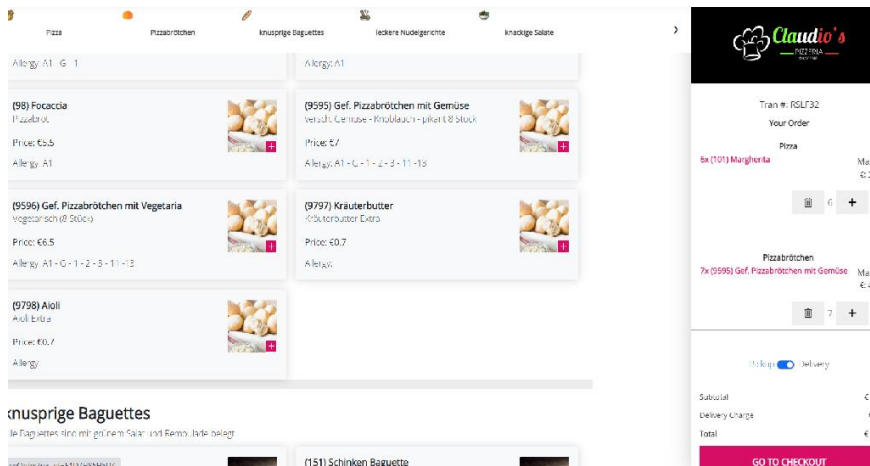
All restaurant



3) Add items to shopping cart.



4) Check whether you want a pickup or delivery order



5) Checkout your order by filling the personal and billing information in the forms, and select the payment method you prefer whether you want cash-on-delivery, pay with pamPay Credits

6) Wait for you food to come home, or run to pick it up from restaurant.

Re-order food using previous orders

 1) Open my orders (<https://www.pammeal.de/myorders>)

Active orders

#1 (Current)

Order id: RSLF32

Claudios pizzeria

[check order](#)

Past orders (0)

Restaurant:

- 2) Locate the order you want to re-order
- 3) Click on re-order
- 4) Choose the item you want to add to the basket from the opened order.
- 5) Uncheck unneeded items from order before proceeding to checkout.
- 6) Add / remove extra items from the basket.
- 7) checkout your order

Checking or claiming missing pamPoints

- 1) open my points (<https://www.pammeal.de/pampoint>)
- 2) if you have unclaimed points you will be asked to claim these missing points and adding it to your balance.

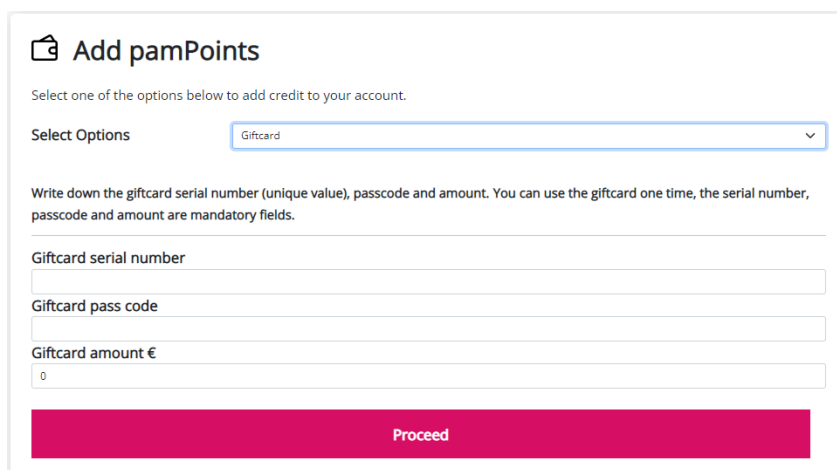
Buy a giftcard from pamMeal.de

- 1) Open giftcard page (<https://www.pammeal.de/giftcard>)



- 2) click on Buy giftcard
- 3) fill the needed information ie. The name of the person who will receive the giftcard, the needed amount, and the passCode or useCode (security code to be used when using the giftcard)
- 4) Complete the paypal order in order to have the giftcard.
- 5) The giftcard will be used in pamMeal.de with the online orders.

To use a giftcard simply open pamPay link (<https://www.pammeal.de/pampay>)



Add pamPoints

Select one of the options below to add credit to your account.

Select Options:

Write down the giftcard serial number (unique value), passcode and amount. You can use the giftcard one time, the serial number, passcode and amount are mandatory fields.

Giftcard serial number:

Giftcard pass code:

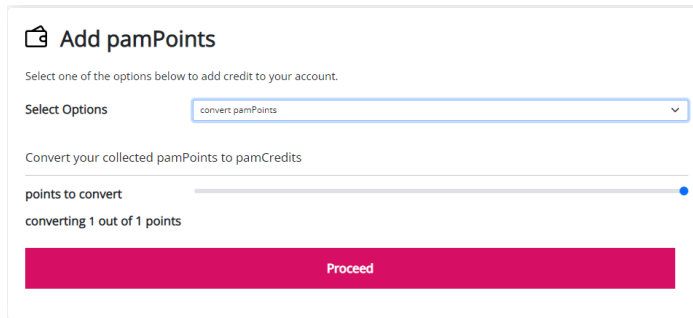
Giftcard amount €:

Proceed

- 1) Fill the giftcard information as requested in the form
- 2) click on use giftcard
- 3) after using the giftcard you will receive pamCredits with the same amount of the giftcard and it will be added to the existent pamPay balance which you have
- 4) Make an order with any of the available restaurants, and during the checkout choose pay with pamPay.
- 5) Do not worry if you don't have enough pamCredits to complete the order, the system allows you to do partial payments so your pamPay credits will be deducted and you will be asked to choose secondary payment method (Cash-on-delivery or paypal) to pay the remaining money.

To convert pamPoints to pamCredits

- 1) open <https://www.pammeal.de/pampay>



Add pamPoints

Select one of the options below to add credit to your account.

Select Options

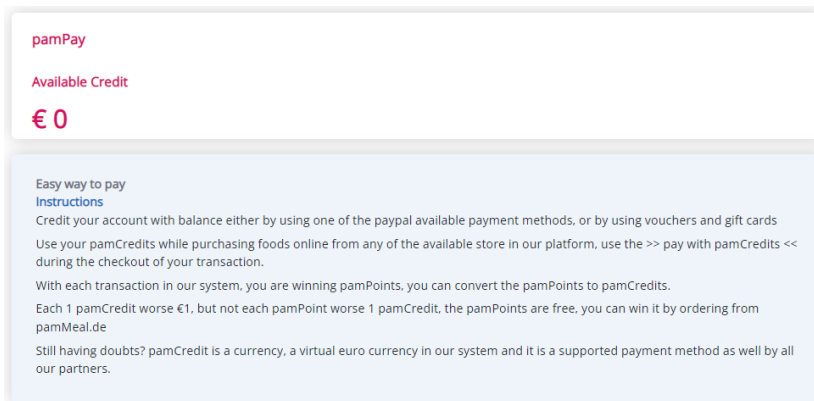
Convert your collected pamPoints to pamCredits

points to convert

converting 1 out of 1 points

Proceed

- 2) make sure you are logged in to system
- 3) choose convert pampoint to pamcredits option
- 4) select the points you want to convert to pamCredits
- 5) after completing the steps you will have the pamCredits available in your balance.



pamPay

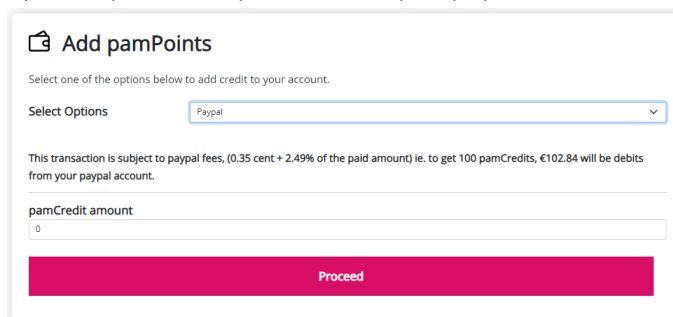
Available Credit

€ 0

Easy way to pay
Instructions
Credit your account with balance either by using one of the paypal available payment methods, or by using vouchers and gift cards
Use your pamCredits while purchasing foods online from any of the available store in our platform, use the >> pay with pamCredits << during the checkout of your transaction.
With each transaction in our system, you are winning pamPoints, you can convert the pamPoints to pamCredits.
Each 1 pamCredit worse €1, but not each pamPoint worse 1 pamCredit, the pamPoints are free, you can win it by ordering from pamMeal.de
Still having doubts? pamCredit is a currency, a virtual euro currency in our system and it is a supported payment method as well by all our partners.

How to buy pamCredits

- 1) open <https://www.pammeal.de/pampay>



Add pamPoints

Select one of the options below to add credit to your account.

Select Options

This transaction is subject to paypal fees, (0.35 cent + 2.49% of the paid amount) ie. to get 100 pamCredits, €102.84 will be debits from your paypal account.

pamCredit amount

Proceed

- 2) select paypal as option
- 3) choose the pamCredits amount you want to add to your balance
- 4) complete your paypal transaction to have the credits in your balance.

To add a review

- 1) For each order you place in our platform you can add a review

Active orders

#1 (Current)

Order id: RSLF32

Claudios pizzeria

[check order](#)

Past orders (1)

Restaurant:

#1

Order id: QCFL47

2022-03-23 10:07:01

Claudios pizzeria

Comment:

Price: €2 | items: 2

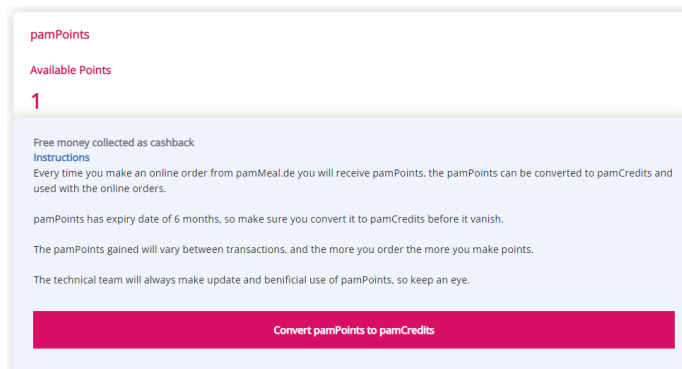
Paid by: PAYPAL

[Add review](#)[Reorder](#)

- 2) Please behave as possible as you can with your comments.
- 3) Open my orders (<https://www.pammeal.de/myorders>)
- 4) Click on add review
- 5) set the ranking and place your comment and your name
- 6) You are allowed to add a review on a transaction only for 48 hours after placing the order.

To check pamPoints available balance

- 1) Open <https://www.pammeal.de/pampoints>



pamPoints

Available Points

1

Free money collected as cashback

[Instructions](#)

Every time you make an online order from pamMeal.de you will receive pamPoints, the pamPoints can be converted to pamCredits and used with the online orders.

pamPoints has expiry date of 6 months, so make sure you convert it to pamCredits before it vanish.

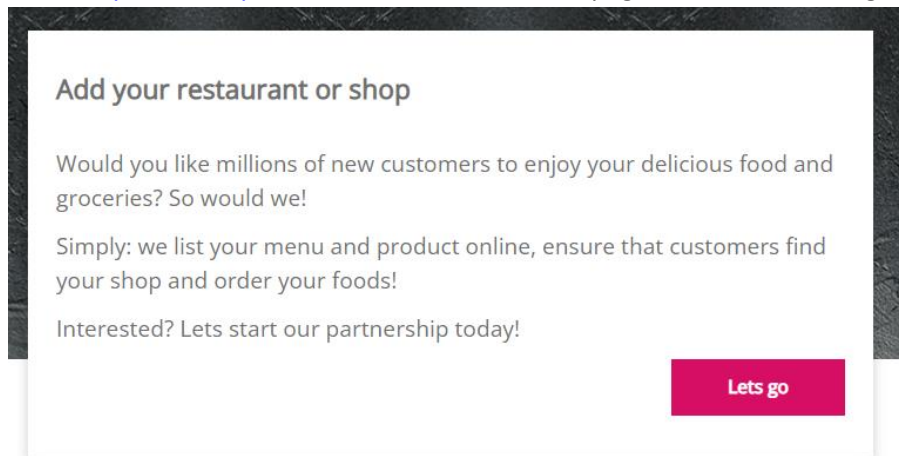
The pamPoints gained will vary between transactions, and the more you order the more you make points.

The technical team will always make update and beneficial use of pamPoints, so keep an eye.

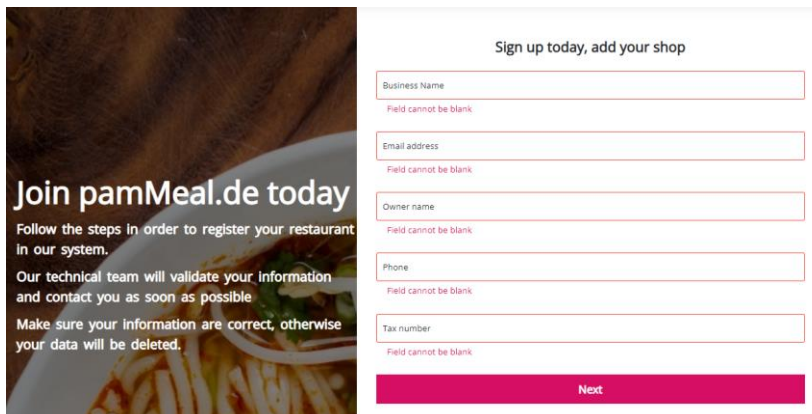
[Convert pamPoints to pamCredits](#)

If you have a restaurant and you want to join us

- 1) From <https://www.pammeal.de> roll down in the page and click on “lets go”



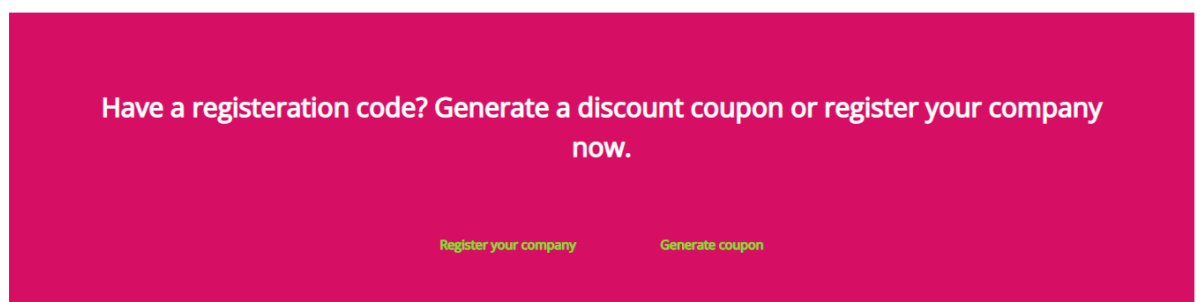
- 2) Or open the direct link <https://www.pammeal.de/partners>

A registration form titled "Sign up today, add your shop". On the left, there is a promotional image of a plate of spaghetti with the text: "Join pamMeal.de today", "Follow the steps in order to register your restaurant in our system.", "Our technical team will validate your information and contact you as soon as possible", "Make sure your information are correct, otherwise your data will be deleted." The form fields on the right are: "Business Name" (Field cannot be blank), "Email address" (Field cannot be blank), "Owner name" (Field cannot be blank), "Phone" (Field cannot be blank), and "Tax number" (Field cannot be blank). A pink "Next" button is at the bottom.

- 3) Fill the form and submit the info.
- 4) We will review your data and contact you as soon as possible.

If you are a company, you can register your company and benefit from daily coupons

- 1) Open <https://www.pammeal.de/corporate>
- 2) Choose whether you want to generate a coupon or you want to register your company



- 3) Follow the steps and it is done.

If you have any question, do not hesitate to contact us. We are happy to discuss any idea with you.

Thank you for spending the time in reading our user manual.

pamMeal.de Team